

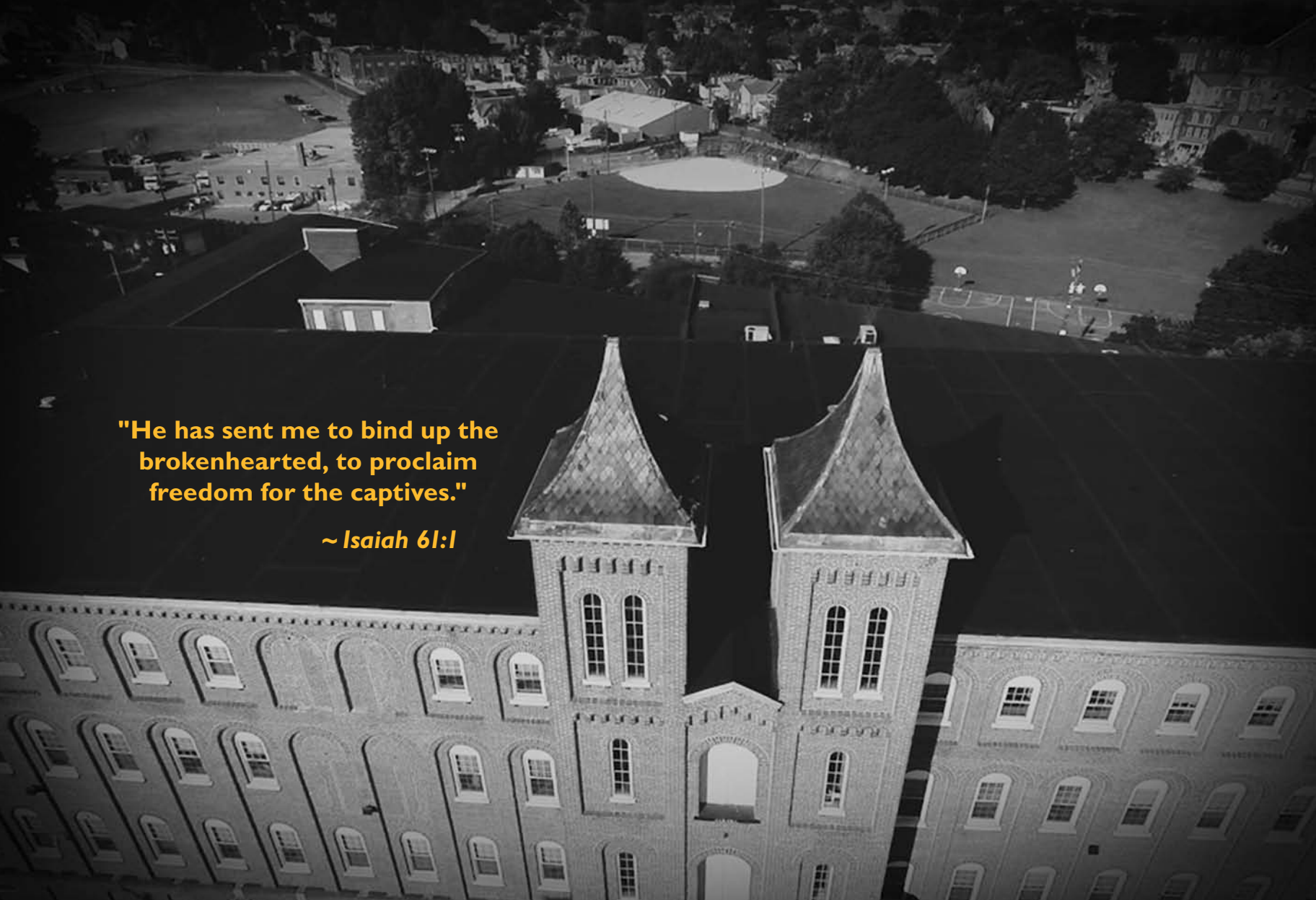


**WATER STREET  
MINISTRIES**

# *Annual Report*

*Rescue and Relief for the Homeless*

**2013-2014**

An aerial, black and white photograph of a large, multi-story brick building with two prominent towers. The building features numerous arched windows and a central entrance. In the background, a large sports field, possibly a baseball or softball field, is visible, surrounded by trees and other buildings. The overall scene is captured from a high angle, looking down on the building and the surrounding area.

**"He has sent me to bind up the  
brokenhearted, to proclaim  
freedom for the captives."**

***~ Isaiah 61:1***

# Table<sup>of</sup> Contents

**Chapter 1** | *Our Mission* 03

**Chapter 2** | *Rescue* 09

**Chapter 3** | *Relief* 13

**Chapter 4** | *Missionary  
Work* 17

**Chapter 5** | *Funding  
and Partnerships* 23

**Contact Us** | 33

I Found

Rescue and  
Renewal at  
Water Street.

# Chapter 1 | *Our* Mission

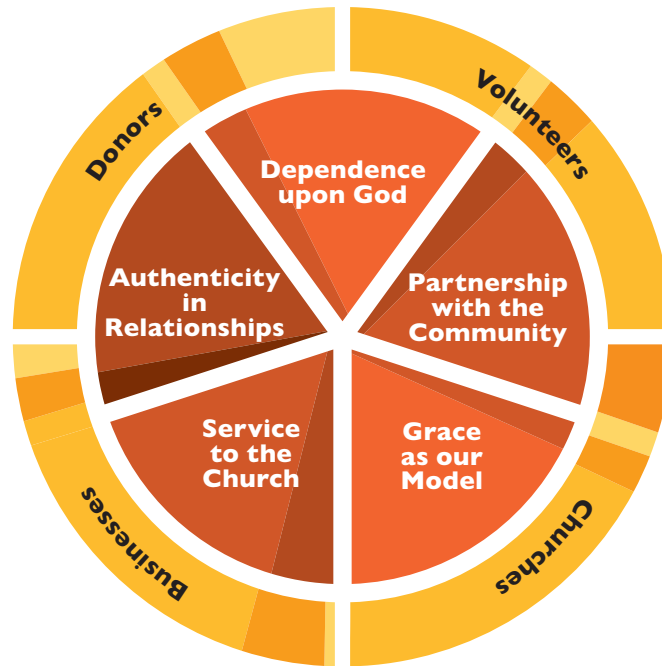
**W**e began in 1905 with the purpose of advancing the Kingdom of God through the gospel of Jesus Christ and to do *missionary, relief and rescue* work of all kinds in the City and County of Lancaster, Pa. Now 110 years later we are still providing food, shelter and comprehensive care to those who are homeless and hungry.

“*God truly is transforming lives at Water Street. When I think of the incredible number of people we have been able to help with the support of our community, I am amazed. But I am most grateful when I see the faces and hear the stories of how God has brought restoration and hope to individuals we have met.*”

**Jack Crowley**  
*President at Water Street Ministries*



# Core Values and Relationships







# Stories from Water Street

## Marilyn

As Marilyn volunteers weekly in our emergency day shelter, she oversees laundering clothes for our homeless and handing out shower supplies. “I think I’m helping make their lives a little easier while they’re here at the shelter. When someone struggles with their self-worth and they see someone give of their time and resources, they feel valued.” Marilyn acknowledges, “I feel blessed so I want to give back.”

## Keith

Keith is a long-time donor of both time and gifts to Water Street, but Keith would say he received a bigger gift since serving. While Keith was volunteering, a guest challenged him to read the book “Not A Fan”. Keith says his interaction with someone he came to help, along with accepting the challenge, changed the way he pursues life and his relationship with God.



# Chapter 2 | Rescue

“ *The person who truly encounters Christ on his journey through homelessness is forever changed. The individual is given every tool he needs to live a transformed life. He discovers that he is a member of a new family to open up to and trust again.* ”

**Michael Booth**  
Campus Pastor



**People sheltered**  
**1,600**



**Meals served**  
**146,000**



**Food donated**  
**479,250 lbs.**



# Stories from Water Street

## *Antoine*

Antoine felt like he had nothing left to give when he arrived at Water Street—he had lost everything. He says he received everything he needed and more. Today, because of God’s unconditional love and the tangible provisions extended to Antoine, he is a thankful man living a rich life. “I was lost. Sometimes we think we can do it by ourselves, but we have to fully surrender. God is in control,” Antoine said.

## *Louisa*

“My goal is to get stable employment—to get permanently hired so that I can settle into managing my budget and then transition into an efficiency apartment,” Louisa said. She knows big boulders remain on her path, but she has the tools and strength to climb over them. A team of professionals, passionate about making homelessness a thing of the past, surrounds Louisa on her journey. There is more for her to experience on the other side of homelessness.



# Chapter 3 | Relief

“ Understanding that there are many factors leading to homelessness, it’s important to know there are many opportunities to guide someone out of homelessness. This is why dental, medical, and mental health services are important pieces to address when treating the whole person. ”

**M. Colleen Elmer, MBA, MSW, LCSW**  
Executive Director of Health Services



**Medical & dental visits**  
**6,035**



**Groceries distributed**  
**93,040**



**Clothing donated**  
**170,000 lbs.**





## Chapter 3 | Relief

---



Smiles  
were repaired  
**280**



Guests accessed  
counseling services  
**146**



Patients gained  
access to manage  
their diabetes  
**60**



Bible studies,  
devotions and  
chapel services held  
**800**



# Chapter 4 | *Missionary Work*

“ *Our team is representing Jesus in the city: showing His love, grace and acceptance and fulfilling the call of the church to feed the hungry and care for those in need.* ”

**Cathie Kearsley, SPHR**  
*V.P. of Human Resources*



## OUTREACH

People we served *(duplicated visits)*

**23,260 times**



## CHURCH PARTNERS

**200**



## VOLUNTEERS

**3,000+ individuals**

**66,546 hours of service**



## Chapter 4 | *Missionary Work*

---



### TEEN HAVEN

Teens who participate in events.

**950**



People who loved our city during city wide clean up

**600**



### WONDER CLUB

Kindergarten students who finished at or above grade level for language and literacy skills.

**100%**



Percentage of our 53 students finished the year knowing how to pray.

**95%**



# WATER STREET MINISTRIES

Changing one life at a time.

YOU FUND LIFE CHANGE  
VISIT [WSM.ORG](http://WSM.ORG) TO  
LEARN MORE



WATER STREET  
HEALTH SERVICES

Providing Health Care through  
Christian Faith & Guidance

# Stories from Water Street

## *Jennifer*

Jennifer's family situation forced her to think like a parent for her siblings. She was only 14. Someone from Teen Haven invited Jennifer to attend a meet-up. It was there that she felt accepted and safe to be honest. "I am definitely not afraid to be myself now. I'm able to share things with people that I wouldn't have, like how I am really doing and what's really going on in my life," Jennifer said.

## *Renee*

When Renee began Wonder Club as a preschooler, she was shy and withdrawn; she had just been placed in a foster home and was waiting to be adopted. Through the love and prayers of the staff and her foster family, Renee began to learn and grow. She went from knowing six letters in the alphabet at the beginning of the year to 20 by the end of the year, and her counting improved from one to five to one through 15. Renee started praying her own prayers, and she invited Jesus into her heart. When she left Wonder Club at the end of her preschool year, she was a different girl; and in October of 2014, Renee was embraced into her forever family through adoption.



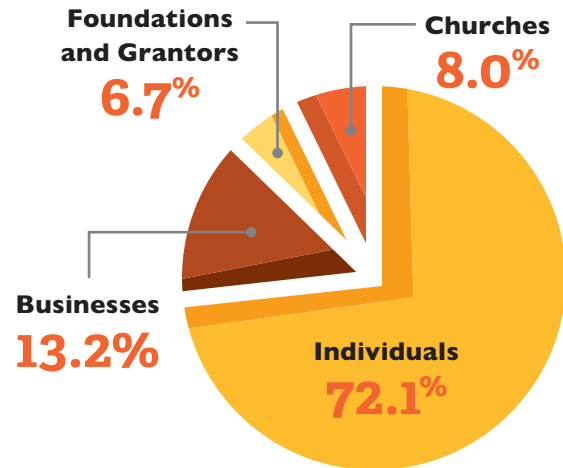
CENTRAL MARKET



# Chapter 5 | Funding and Partnerships

“ Sustainability is the ability to last, or continue, for a long time. The thousands of individuals, churches, business donors and community partners make it possible for Water Street to sustain 110 years of service to the homeless and hungry in Lancaster County.

**Bob Stauffer**  
Chief Financial Officer





WATER STREET  
MINISTRIES

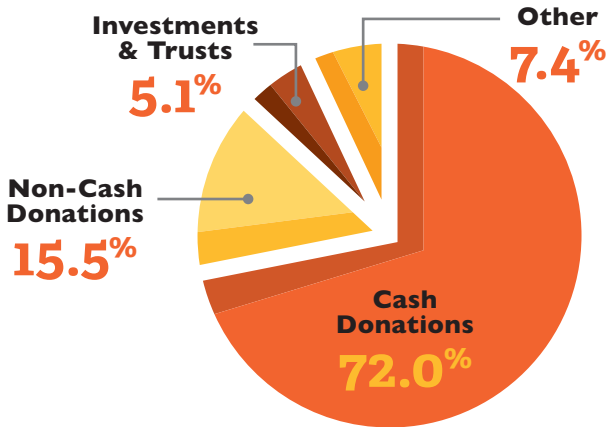
*Changing one life at a time.*

FUND LIFE CHANGE

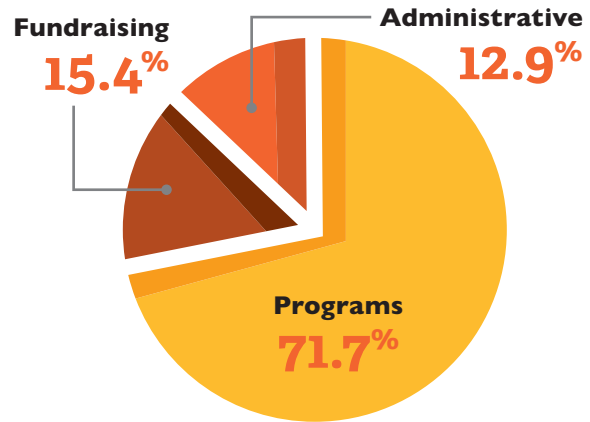


# Water Street Ministries

**Total Revenue**  
**\$8,747,786**



**Total Expenses**  
**\$9,205,854**



Source: 2013-14 WSM 990

# LANCASTER *City*



## Destinations within 2 Miles

- ↑ PA Academy of Music  
Fulton Theatre  
Heritage Center Museum  
Lancaster History Center
- ↓ PA College of Art & Design  
Police Station  
Post Office
- ← Old & New  
Cinema  
Bank  
Library

## **Water Street Ministries Grants and Foundations**

- **Capstone Legacy Foundation**
- **Reese Foundation**
- **The CarMax Foundation**
- **The Huston Foundation**
- **The Koenig Family Charitable Fund  
of The Philadelphia Foundation**
- **Willis and Elsie Shenk Foundation**
- **Lancaster County Community Foundation**

## **Water Street Ministries Board Members**

**Michael Burkholder** | *Chairperson*

**Reyna Britton** | *Vice-Chair*

**Mike Sigman** | *Secretary*

**Dave Thompson** | *Treasurer*

**Frank Chesters**

**Tom Despard**

**Todd Harrington**

**Chip Mershon**

**Roger North**

**Michael Novak**

**Anne Pierson**

**Marlin Thomas**



WelchAllyn

SYS

120

DIA

80

72

WelchAllyn

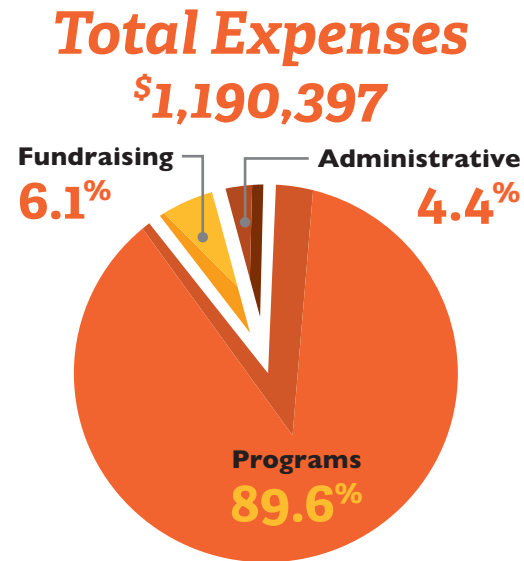
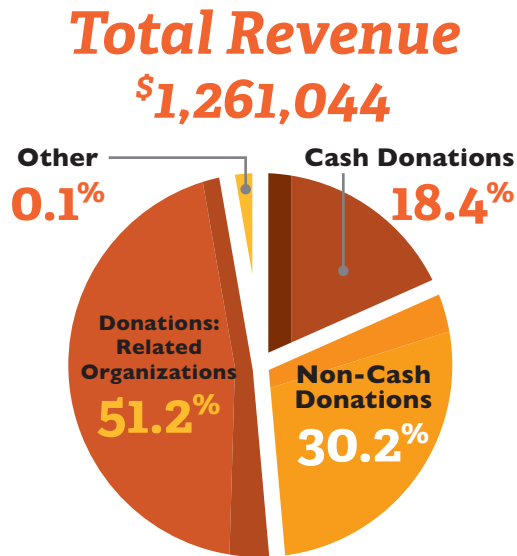
Noninvasive  
Blood Pressure Cuff

WelchAllyn

Noninvasive  
Blood Pressure Cuff

1000000000

# Water Street Health Services



Source: 2013-14 WSHS 990





## **Water Street Health Services Grants and Foundations**

- **Armstrong Foundation**
- **Dart Foundation**
- **Delta Dental of Pennsylvania**
- **Gamber Foundation**
- **Helen D. Groome Beatty Trust, a BNY Mellon Mid-Atlantic Charitable Trust**
- **Lancaster County Community Foundation**
- **The Donald B. and Dorothy L. Stabler Foundation**
- **The Huston Foundation**
- **Highmark Foundation, in partnership with Lancaster General Hospital**

## **Water Street Health Services Board Members**

**Chip Mershon** | *Chairperson*  
**Lisa Hess** | *Vice-Chair*  
**Mike Fitzgerald** | *Treasurer*  
**Anne-Marie Derrico** | *Secretary*  
**Karla Campanella**  
**Shawn McLaughlin**  
**Benetta Rapier**  
**Roger Strause**  
**Marlin Thomas**

**THANK YOU**



# Contact Us

“ We can only do all that we do because of people’s continued generosity in their giving of finances, time and prayer support. Individual donors provide 99% of our funding. ”

**Paul Pearce**  
Vice President of Development



**Water Street Ministries**  
210 South Prince Street  
Lancaster, PA 17602

**Phone:** (717) 393-7709

**Email:** [contact@wsm.org](mailto:contact@wsm.org)

**Web:** [wsm.org](http://wsm.org)

 [waterstreetministries](https://www.facebook.com/waterstreetministries)

 [@waterstmin](https://twitter.com/waterstmin)



