



**WATER STREET
MISSION**

**ANNUAL
REPORT
2014 - 2015**

They will be
called oaks of
righteousness,
a planting of
the Lord for
the display of
His splendor.

ISAIAH 61:3 NIV

Damp air makes the
cold bite harder tonight.

Been crouching here for
hours avoiding the wind.

People pass.

Does anyone really

notice me?

I just need to get
through another night —
the sun will bring relief.





Can't keep on like this
Days of scrounging for
food and smokes.

Nights trying to sleep
and not freeze.

Heard I can get some
meals and a mattress
inside at The Mission.

Don't know what else
to do.

Glad to be in
where it's warm.
The Outreach Center
guy is nice.

He said I should do
some of the classes
and chapel service.

I don't know what
to think about him,
or this place.





First hot meal I've
had in a while.
It was good and
I met one of the servers.
They volunteer at
Water Street a few
times a week.
I don't understand why
they care so much.

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After a few days in
the Outreach Center,
I decided to move
forward with a
Life Coach.

He told me God still
has a plan for me
and He's helping
me with steps
to get back
on my feet.





I gave my heart and
the rest of my life to
Jesus last week.

I don't know what He's
going to do with
me or how.

But, there's a happiness
in my heart and I
feel alive again.



Moving in day.
Thank God!

I'm amazed how
much has happened
in just 8 months...
new job ...
new apartment
of my own ...

Talking with my
family again ...
and over 5 months
without a cigarette.





My pastor taught me how important it is to reach out to those who are going through what I did.

It feels great to be back at Water Street helping as a volunteer on Saturdays.



Oaks of Righteousness

I love Isaiah 61 ... seeing God's heart and power to take the poor, brokenhearted and captives and to transform them ... making them "oaks of righteousness" and even using them to bring restoration to the ruined cities.

In fact, I love it so much that our entire staff here at Water Street makes a point of collecting Isaiah 61 stories that we can share with each other ... stories of rescue, of rising, and of bringing restoration. It's tremendously encouraging to hear of the impact God is having in the lives of our guests.

Much of the day-to-day work we do is focused on providing immediate relief like shelter, food, clothing and medical care for the men, women and children who are experiencing homelessness. However, that is just the beginning. We work to provide a healing environment where physical needs are met, as well as one that puts our Core values into practice ...

- Dependence on God
- Service to the Church
- Partnership with the Community
- Authenticity in Relationships
- Grace as our Model

And, we seek to engage those whom we serve in a way that provides vision, challenge and accountability – ultimately creating an atmosphere where God can bring about restoration.

That is why last year we made changes to align our programs, services and facilities with a more relational, personalized approach. While it's still too early to determine the long-term impact of these changes, I'm happy to report that we're already seeing more guests engaging with this new restoration model. In the past, only 10-15% established firm goals and action plans. Since the changes were made, 50-60% do.

I'm also happy to report that Water Street Mission has experienced its own restoration. Through a focus on effective cost management, our team has been able to balance the budget and provide a much firmer foundation for moving forward.

Thank you! It's because of the ongoing generosity and prayers of our supporters that we are able to do this vital work. By partnering with Water Street you are helping to write these Isaiah 61 stories and providing for the restoration of individuals and our community.

Gratefully,

A handwritten signature in black ink, reading "Jack Crowley". The signature is written in a cursive, flowing style with a long horizontal stroke at the end.

Jack Crowley
President

Core Values and Relationships



OVER
5,000
VOLUNTEERS
GAVE
72,084
HOURS OF
SERVICE TIME
IN 2015



**Grace Network International*

Water Street Mission does not restore its guests, God does! That's why beyond supplying immediate rescue needs of a safe shelter, nourishing food and adequate clothing, we provide the tools, support and structure needed to create a healing environment where God can reach hearts and bring about the restoration He has for our guests.

By empowering individuals with a personalized growth path within this healing environment, the cycle of homelessness can be shortened for every man, woman and child whom we serve.

It is because of our community of churches and businesses who partner with us, donors who provide the financial resources and our volunteers who generously gave over 70,000 hours of time in 2015 that we can continue this vital work.



Rescue

"I didn't live a good life and I was scared to die."

—Ron

During his time of healing at the Mission, Ron discovered the natural talent he had to work with teens recovering from drug and alcohol addiction.



OVER
62,000
INDIVIDUAL
NIGHTS OF
SHELTER
PROVIDED



OVER
1,835
INDIVIDUALS
RECEIVED
CLEAN
CLOTHING



OVER
142,000
MEALS
SERVED

“I think I’m helping make their lives a little easier while they’re here at the shelter. When someone struggles with their self-worth and they see someone give of their time and resources, they feel valued.”

—Marilyn, Volunteer





Medical

God is restoring what addiction had stolen—Howard has two years clean and sober, his mental and physical health are more stable, and he’s reconciling with his family.

“The Mission has done a lot for me,” Howard said. “It saved my life.”



OVER
3,570
MEDICAL
AND DENTAL
VISITS



OVER
400
SMILES
REPAIRED



410
GUESTS
ACCESSED
BEHAVIORAL
COUNSELING
SERVICES



OVER
85
PATIENTS
GAINED
ACCESS TO
MANAGE
DIABETES

Deborah arrived at Water Street after a long battle with depression. Deborah went from being a successful nurse in the ER to waking up in the hospital with the realization that her attempt to take her life failed. Today she sees herself through her Father's eyes. "To look at myself through God's eyes, I see a proud Father looking at his daughter who has just grown up and realized that she has the whole world in front of her."



Outreach

He ended up at Teen Haven's church, called Activ8, one Sunday evening. It was an instant fit for Jesse.

Today Jesse is a Life Coach at Water Street Mission. He meets with people experiencing homelessness and invites them to take the steps that will produce a better outcome for their tomorrows.



OVER 60

STUDENTS ATTENDING ACTIV8:
WEEKLY YOUTH-FOCUSED
CHURCH SERVICE



OVER 1,000

STUDENTS
PARTICIPATED
IN TEEN HAVEN
EVENTS



OVER 2,000

INDIVIDUAL
VOLUNTEERS
IN TEEN
HAVEN'S
CITY WIDE
CLEAN UP



OVER 850

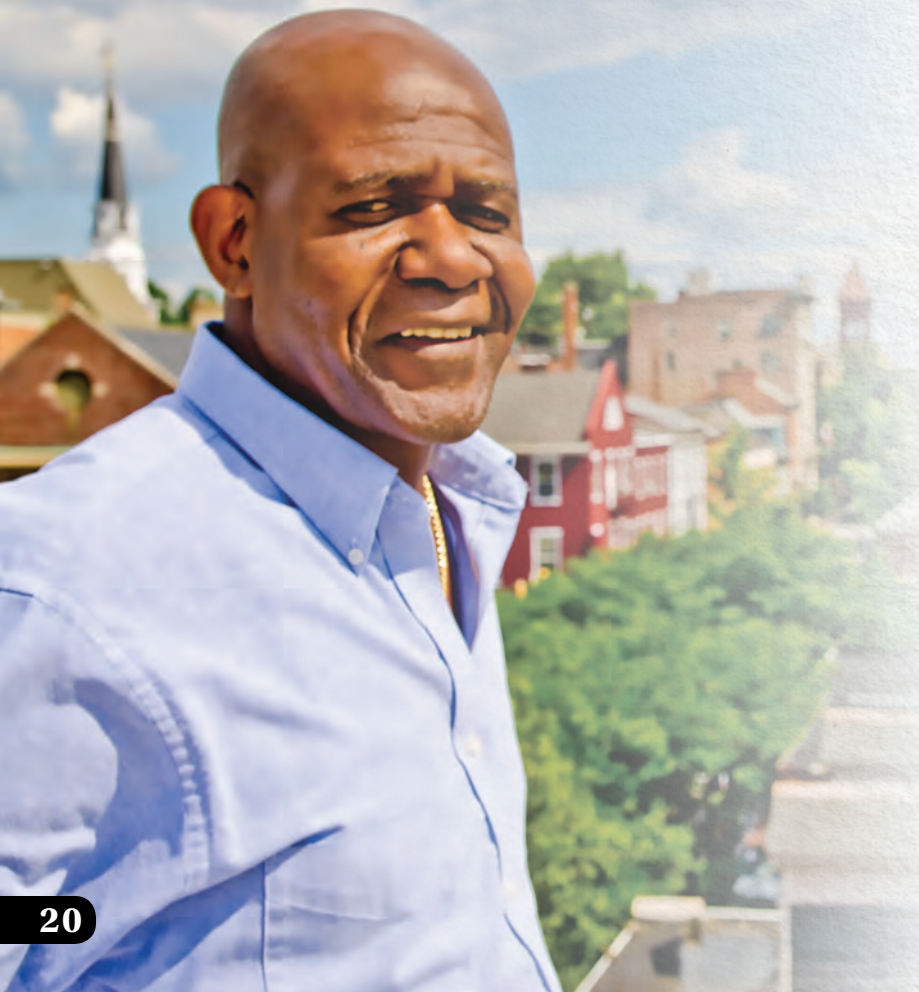
BIBLE STUDIES
AND CHAPEL
SERVICES



38

CHILDREN WERE EDUCATED IN WONDER
CLUB'S GOD-HONORING ENVIRONMENT
DURING THE 2014-2015 SCHOOL YEAR

When Renee began Wonder Club as a preschooler, she was shy and withdrawn. She had just been placed in a foster home and was waiting to be adopted. Through the love and prayers of the staff and her foster family, Renee began to learn and grow. Renee started praying her own prayers, and she invited Jesus into her heart. When she left Wonder Club at the end of her preschool year, she was a different girl; and in October of 2014, Renee was embraced into her forever family through adoption.



Antoine felt like he had nothing left to give when he arrived at Water Street. What little energy he did have, he gave. He says he received everything he needed and more.

Today, because of God's unconditional love and the tangible provisions extended to Antoine, he is a thankful man living a rich life.

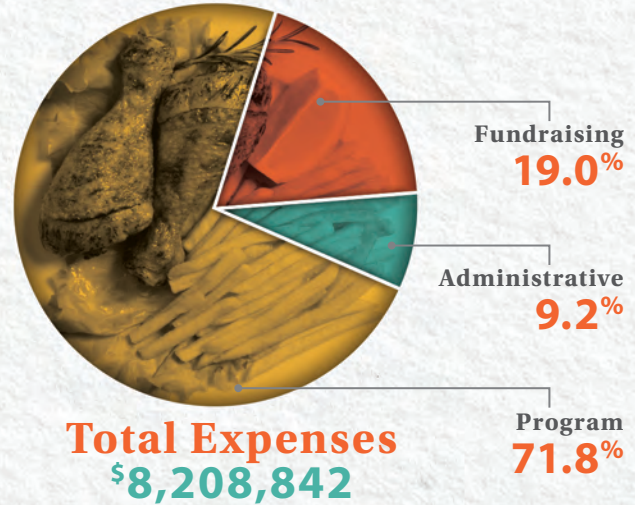
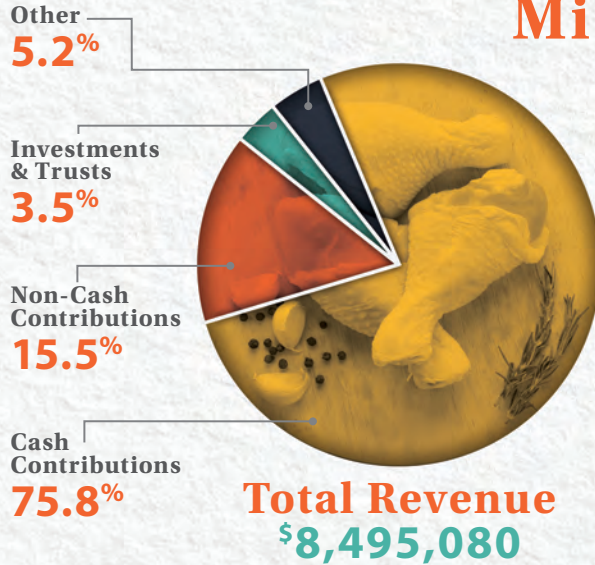
“God has a plan. We don’t always know what it is. Sometimes I wonder if we were not brought to Water Street for a reason.”

Settled in their new home, Mark and Kim hope to one day pay it forward to others who travel the same path.

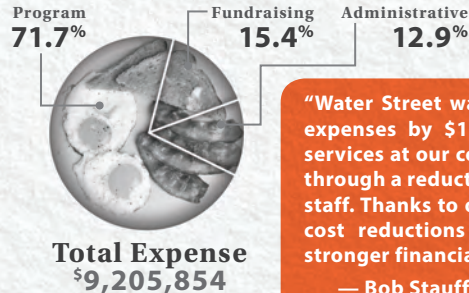
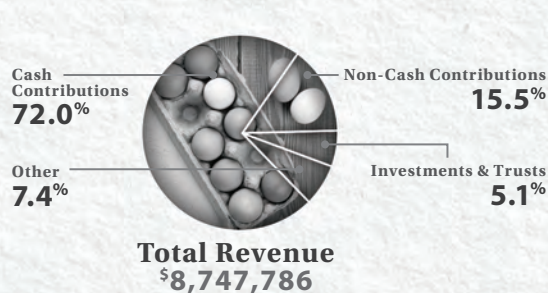


2014-15
(SOURCE: FORM 990)

Mission



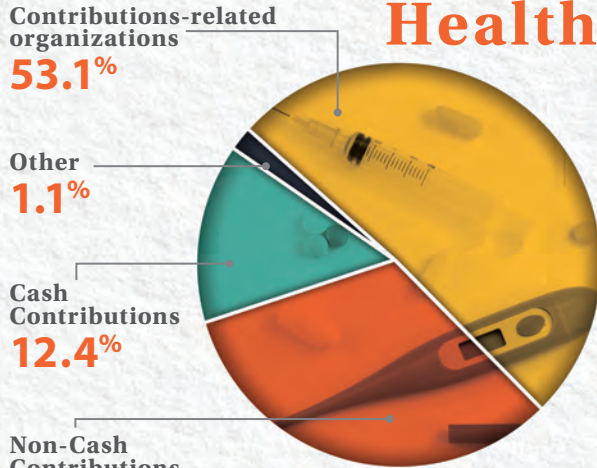
2013-14
(SOURCE: FORM 990)



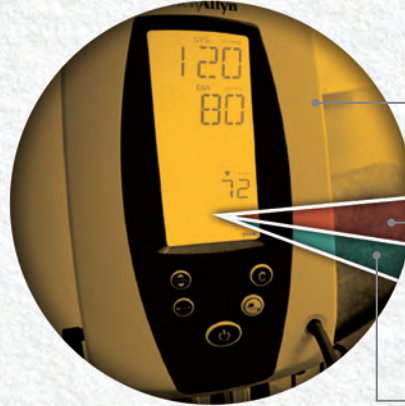
"Water Street was able to reduce overall expenses by \$1 million by focusing on services at our core here in Lancaster and through a reduction of our administrative staff. Thanks to our generous donors and cost reductions we were able to have stronger financials this year."

— Bob Stauffer, Chief Financial Officer

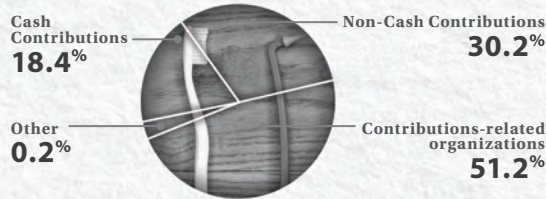
Health Services



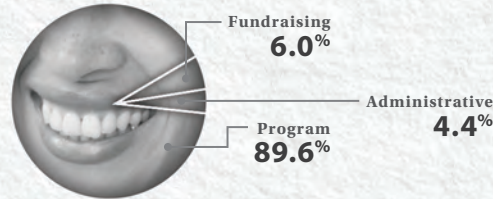
Total Revenue
\$1,113,430



Total Expenses
\$1,144,241



Total Revenue
\$1,261,044



Total Expense
\$1,190,397

Funding and Partnerships

2014 -15



Foundations

Thank you to the following Foundations for helping us shorten the cycle of homelessness for the men, women and families we serve.

Mission

Capstone Legacy Foundation

Willis and Elsie Shenk Foundation

The Koenig Family Charitable Trust of
The Philadelphia Foundation

Lancaster County Community Foundation

PNC Charitable Trust

Stewart Huston Charitable Trust

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Wal-Mart Community Giving

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Community & EITC Partners

Thank you to each of the businesses partnering with us as we provide restorative services to men, women and families experiencing homelessness.

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Autohaus Lancaster, Inc.

Capital Advantage Insurance Co

Cloister's Flooring America

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DH Funk & Sons LLC

Eby Trailers

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Frontier Communications

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